

# *we connect cards*

## Free pocket cards now available to help in social situations

- Carry the cards and use them at restaurants, stores and appointments to let people know how best to interact with your companion.
- Use the **THANK YOU** card to let employees know they did a great job helping!

*The back of the cards encourage businesses to connect with the Alzheimer's Association if they are interested in learning more about how best to serve their customers with memory loss and other cognitive impairments.*

alzheimer's  association®

### MY COMPANION HAS MEMORY LOSS

#### THANK YOU FOR YOUR PATIENCE

Speak slowly in short, simple sentences  
Please be patient, allowing extra time for response  
Give directions one at a time  
Limit choices to one or two items

alzheimer's  association®

### MY COMPANION HAS MEMORY LOSS

#### THANK YOU FOR YOUR HELP

We appreciate people and businesses that provide exceptional customer service for people with memory loss - like speaking slowly, being patient, providing simple choices.

You did that today, and **we thank you**

We will be back, and we'll also let other families know.

*we connect cards are available now!*

**Call 800-272-3900 for a starter pack.**

They will be sent to you at no charge.

Each starter pack contains 10 "Thank You For Your Patience" cards and 10 "Thank You For Your Help" cards in a convenient purple business card holder for your purse or wallet.

**Local support for families  
24 hours/day  
800.272.3900 | [alz.org/cleveland](http://alz.org/cleveland)**